

Beautiful

Durable

Easy to clean

Water-Resistant

(see warranty details for more information)

Everything you ever wanted in a floor.

Please mail this card to register your Wilsonart® Flooring purchase.

Thank you for choosing Wilsonart® Flooring.



No more crying over spilled berries: Wilsonart® Flooring can handle it.

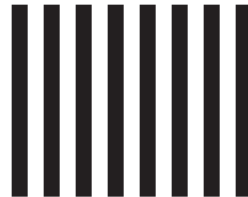


One quick swipe with a sponge erases even the messiest mishaps.



Finally there's a floor that doesn't need protection from everyday life.

NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

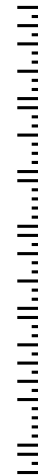


BUSINESS REPLY MAIL FIRST-CLASS MAIL PERMIT NO. 23 TAYLORVILLE, IL

POSTAGE WILL BE PAID BY ADDRESSEE

Wilsonart® Flooring

Wilsonart Flooring Attn: Residential Warranty Dept. PO BOX 648 TAYLORVILLE IL 62568-0648



ESTATE Plus



Wilsonart Flooring Classic™



DUO Link® Wilsonart® Flooring



Red Label Woods

Red Label Planks



Red Label Stones



FEATURING TAP-LOCK™ Glueless Technology

Warranty & Maintenance Information

Wilsonart® Flooring Limited Warranties

Estate Plus, Classic, DuoLink®, Red Label Woods, Red Label Stones, Red Label Planks for Interior Residential Flooring Applications

Effective October 17, 2003

LIMITED WARRANTY: Wilsonart International, Inc. ("Wilsonart") warrants products listed below for residential interior flooring applications, under normal use and service, for the stated warranty coverages and the applicable warranty periods. The warranty only applies to the original floor purchased by the homeowner for the residence in which the product is installed.

Wilsonart requires proof of purchase to verify the beginning date of the warranty. **THIS WARRANTY IS NOT TRANSFERABLE.**

	Estate Plus	Classic	DuoLink	Red Label Woods and Red Label Stones	Red Label Planks
Life of Limited Warranty	Limited Lifetime*	20 Years	15 Years	Limited Lifetime*	20 Years
Wear	✓	✓	✓	✓	✓
Fade	✓	✓	✓	✓	✓
Stain	✓	✓	✓	✓	✓
Topical Water Damage	✓	✓	✓	✓	✓

*Limited Lifetime Warranty is based on the lifetime of the homeowner who purchases the product and lives in the residence in which the product is originally installed. The warranty is prorated based on a scale of 25 years. Approved warranty claims submitted in year 26 and later shall receive a 5% discount on material only toward their next purchase of a Wilsonart flooring product.

LIMITATIONS AND EXCLUSIONS:

- Wear must be through the decorative print
- Fade due to exposure to sun or electrical light
- Resist water damage from topical spills only, "Resist water damage" means that the planks or tiles will not swell, delaminate or peak at the seams due to topical spills provided water is promptly removed and the floor is allowed to dry. (Red Label Planks are not warranted for water damage)

Wilsonart® Flooring is a laminate and wood product, therefore, seasonal changes may result in expansion and contraction to individual planks/tiles possibly causing minor separation to occur; this is not a manufacturing defect.

- Gloss reduction is not surface wear.
- Wilsonart® Flooring is intended for interior applications only.

Your product must be installed by a professional installer in order to receive the limited warranty. If the product has not been installed by a professional installer, and the product does not perform as warranted, Wilsonart agrees to provide material for all or any part of the installation at Wilsonart's discretion, and labor costs will not be covered. If the product is professionally installed, for the first year from the date of installation, Wilsonart will pay the reasonable labor and material to repair the non-conforming area or replace the floor at Wilsonart's discretion. After the first year of installation, this warranty will be pro-rated. **Please see explanation under Claims.**

This warranty shall not apply to damage arising from any of the following:

- accidents, abuse or misuse;
- exposure to extreme temperatures or extreme relative humidity;
- failure to install or use this product in accordance with Wilsonart Flooring Installation instructions;
- improper maintenance;
- improper adhesive;
- excessive moisture or flooding, either by natural causes, plumbing failures, leaks from household appliances, mechanical failures, or urine; and
- trapped water underneath the floor arising out of or in connection with any condition of the sub-floor or improper pad.

Further, this warranty shall be void and of no further force or effect if any of the following events occur:

- the product is removed from the original place of installation;
- sale of the home where the product was originally installed; and
- unauthorized repairs to the product.

NO OTHER WARRANTIES, EXPRESS OR IMPLIED, ARE MADE, INCLUDING MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. UNDER NO CIRCUMSTANCES SHALL WILSONART INTERNATIONAL, INC. BE LIABLE FOR ANY LOSS OR DAMAGE ARISING FROM THE PURCHASE, USE OR INABILITY TO USE THIS PRODUCT, OR FOR ANY SPECIAL, INDIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES.

No fabricator, installer, dealer, agent or employee of Wilsonart International, Inc., has the authority to increase or alter the obligations or limitations of this warranty. This warranty gives you specific rights. You may have other rights under state law. Your rights and limitations described above may vary from state to state. Thus, it is important to retain this warranty information.

CLAIMS:

After the first year of installation, this warranty will be pro-rated for the balance of the warranty period.

- Estate Plus – based on a 25-year life expectancy. Approved warranty claims in years 26 and later would receive a 5% discount on material only toward their next purchase of a Wilsonart flooring product.
- Classic – based on a 20-year warranty period.
- DuoLink – based on a 15-year warranty period.
- Red Label Woods and Stones – based on a 25-year life expectancy. Approved warranty claims in years 26 and later would receive a 5% discount on material only toward their next purchase of a Wilsonart flooring product.
- Red Label Planks – based on a 20-year warranty period.

Depending on whether a professional installer installed the floor, Wilsonart will pay a percentage of the reasonable material and labor costs for repair or replacement. This percentage will be based on the number of years from the date of purchase and the remaining warranty period. For example, Wilsonart will pay 20/25 or eighty percent (80%) of the reasonable material and labor costs of repair or replacement on a claim submitted 5 years after the date of purchase of a Limited Lifetime Warranty product. Because of the Limited Lifetime Warranty, should the homeowner who purchased the product still live in the residence after 25 years, Wilsonart will prorate a claim submitted after the twenty-fifth year of purchase based on the number of years from the date of purchase. If a claim is made for Classic in the tenth (10th) year from the date of purchase, Wilsonart will pay fifty percent (50%) of the reasonable material and labor costs of repair or replacement. If the claim is made for DuoLink in the fifth (5th) year from the date of purchase, Wilsonart will pay 1/3 or thirty three percent (33%) of the reasonable material and labor costs of repair or replacement.

If the original design is no longer available, Wilsonart reserves the right to replace the floor with another Wilsonart design of equal or less value than the original floor and the entire claim will be valued based on prorated costs of replacement as more fully described above for the warranty period.

Routine Maintenance

Vacuum the floor to remove loose dust and dirt. For spot cleaning, use the convenient Wilsonart Flooring Cleaner spray bottle and a clean sponge: lightly spray the floor and wipe. It's that easy!

To clean the entire floor, use the concentrated Wilsonart Flooring Cleaner: dilute one ounce in a gallon of clean, warm water (or use a non-abrasive, soap free cleaner) and damp mop the floor. For best results, use a flat terry cloth mop. Be sure the mop is damp - **not dripping**. Allow floor to dry.

Preventive Maintenance

Use sensible measures like felt protectors on chair legs and mats next to outside entrances.

Cleaning Up Tough Spots

Spots	How To Remove
Shoe polish, nail polish, oil, tar, markers, scuffs, etc.	Use acetone or household solvent; wipe with damp rag
Chocolate, grease, juice, wine	Warm water and a non-abrasive cleaner
Candle wax, chewing gum	Carefully scrape off when hardened

CAUTION!

Never use scouring powder, steel wool or abrasive cleaners on the floor. Do not wax, polish or sand the floor.

For questions or comments call 1-800-710-8847 or visit www.wilsonartflooring.com

DETACH HERE

Wilsonart® Flooring Warranty Registration Card

Please complete this card and drop it in the mail.
Postage is prepaid for your convenience!

Name: _____

Address: _____

City: _____

State: _____ Zip: _____

Phone: _____

Email: _____

Name and address of store where you purchased Wilsonart® Flooring:

Purchase date: _____

What most influenced your decision to purchase Wilsonart® Flooring?

- | | |
|--|--|
| <input type="checkbox"/> Dealer's recommendation | <input type="checkbox"/> Style & designs |
| <input type="checkbox"/> Easy maintenance | <input type="checkbox"/> Price |
| <input type="checkbox"/> Durability | <input type="checkbox"/> Other _____ |

How was your floor installed?

- Professional installer Self

Where did you install Wilsonart® Flooring?

- | | |
|--|--------------------------------------|
| <input type="checkbox"/> Living room/Family room | <input type="checkbox"/> Bedroom |
| <input type="checkbox"/> Kitchen | <input type="checkbox"/> Bathroom |
| <input type="checkbox"/> Dining room | <input type="checkbox"/> Other _____ |

Which Wilsonart® Flooring design(s) did you select? Color names/numbers:

Approximately how much flooring did you install?
_____ square feet or _____ boxes

Number of children under age 18 living with you: _____

Age group:

- | | | | |
|--------------------------------|--------------------------------|--------------------------------|--------------------------------|
| YOU | | YOUR SPOUSE | |
| <input type="checkbox"/> 18-24 | <input type="checkbox"/> 25-34 | <input type="checkbox"/> 18-24 | <input type="checkbox"/> 25-34 |
| <input type="checkbox"/> 35-49 | <input type="checkbox"/> 50-64 | <input type="checkbox"/> 35-49 | <input type="checkbox"/> 50-64 |
| <input type="checkbox"/> 65+ | | <input type="checkbox"/> 65+ | |

Is this home your:

- Primary Residence
 Vacation Home
 Income Property

Any additional comments you would like to share with us?

DETACH HERE
GLUE STRIP
MOISTEN AND SEAL